

REVIEW OF EVENT

The NHS Northern
HOTEL SERVICES TRAINING ADVISORY GROUP

Presented a one-day Learning Event on:

"THE ESSENTIALS OF PATIENT HEALTHCARE INSPECTIONS"

held on

THURSDAY, 13TH OCTOBER 2016

at

THE BROUGHTON SUITE,
The Preston Marriott Hotel, Garstang Road, Preston

Over 45 people attended this one-day learning event, Chaired by Yvonne Widdows, Chairperson of the Hotel Services Training Advisory Group and Senior Site Services Manager, Blackpool Teaching Hospitals NHS Foundation Trust.

Speakers included:

- **YVONNE WIDDOWS**, Chairperson of the Hotel Services Training Advisory Group and Senior Site Services Manager, Blackpool Teaching Hospitals NHS Foundation Trust
- **MARK GREEN**, Former Environmental Health Officer
- **VERONICA SOUTHERN**, Speech and Language Therapist, Clinical Lead in Telesolutions, Blackpool Teaching Hospitals NHS Foundation Trust, Director of Veronica Southern Telerehab Ltd and Teleswallowing Ltd
- **LYNNE TRACEY & DAN WILLIS**, Health & Safety Team, University Hospitals of Morecambe Bay NHS Foundation Trust
- **MARK BUTTERWORTH**, Dangerous Goods Safety Adviser & Waste Consultant, Specialist Training and Consultancy Services
- **TOMMY WHITELAW** BCAh, Project Engagement Lead, Dementia Carer Voices, The ALLIANCE

Some excellent comments recorded on the evaluation forms:

On Mark Green:

"Interesting presentation it reinforces the requirements for an inspection."

On Tommy Whitelaw:

"Very moving and thought provoking presentation. Little things can make such a big difference."

On The Health & Safety Team:

"Good presentation, incredible transformation in service. Well done!"

On Mark Butterworth:

"Excellent delivery of waste information and very enjoyable, with some very good ideas to take away and explore further."

On Veronica Southern:

"Excellent presentation from Veronica, who is obviously very passionate about this, future relevant way forward in delivering patient

Thank you for all your comments.