



THE NHS NORTHERN

FACILITIES MANAGEMENT TRAINING ADVISORY GROUP

PRESENT

THE FM ANNUAL TWO-DAY RESIDENTIAL LEARNING & DEVELOPMENT WORKSHOP 2016

“FACING THE FUTURE”

to be held

THURSDAY AND FRIDAY, 22nd & 23rd SEPTEMBER 2016

at

THE CASTLE GREEN HOTEL, KENDAL, CUMBRIA

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What does the future hold for Directors of Estates and Facilities?

Change, uncertainty, opportunity, reform, transformation, efficiency, technology, health and social care integration, regulation, workforce issues and leadership development to name but a few; these are the challenges that we will be facing as we continue to deliver safe, sustainable high quality services within the NHS.

As leaders, we know our teams are working hard to ensure that the right things are done in the right way, but do we have time to decide if we are doing the right things for the future?

This years forum will enable delegates to build on learning from the 2015 event ‘Measuring for Success’, enabling them to share knowledge as well as provide them with the opportunity to challenge all involved in the delivery of safe effective services to our patients and staff equipping us with knowledge to *“Face the Future”*.

The cost of attending the TWO-DAY RESIDENTIAL WORKSHOP IS £295.00 per person

Residential workshop fee includes attendance at the two-day workshop, course information, overnight accommodation at the Castle Green Hotel in en-suite bedroom (single occupancy), full English breakfast, morning coffee/tea, two-course buffet lunch, afternoon coffee/tea, and evening dinner. All delegates are entitled to use the Hotel’s leisure facilities including swimming pool, steam room and gymnasium.

We are also able to offer places for DAY DELEGATES at a rate of £125.00 per person per day (non residential)

Day delegate rate includes course information, morning coffee/tea, two-course buffet lunch and afternoon coffee/tea.

WE ARE EXPECTING THIS WORKSHOP TO BE EXTREMELY POPULAR. RESERVE YOUR PLACE NOW

FACILITIES MANAGEMENT TRAINING ADVISORY GROUP

“FACING THE FUTURE”

DAY ONE

THURSDAY, 22ND SEPTEMBER 2016

9:30am REGISTRATION
Coffee/Tea on arrival—Kendal Suite Foyer

10:00am **WELCOME AND INTRODUCTION**

Presenter—DAVID EVANS
Associate Director of Estates and Facilities,
Wrightington, Wigan & Leigh NHS Foundation
Trust (Member of the FM TAG)

10:15am **“ROYAL LANCASTER INFIRMARY MEETS
STORM DESMOND”**

**Presenter - STUART HOSKING-DURN
MEPS**
Resilience and Emergency Planning
Manager, University of Morecambe Bay
NHS Foundation Trust

What happened when Storm Desmond hit Royal Lancaster Infirmary on the 5th December 2015 and how did we maintain safe patient care in the face of significant challenges.

11:00am Morning Coffee/Tea - Kendal Suite Foyer

11:30am **“WHOLE SYSTEM STRATEGY - POTENTIAL
IMPLICATIONS FOR HEALTHCARE ESTATE
RECONFIGURATION ACROSS LIVERPOOL”**

Presenter— PAUL FITZPATRICK
Director of Estates & Facilities, Aintree
University Hospital NHS Foundation Trust

The Liverpool Health Economy is undergoing a period of significant change; with the impact of cuts in social care and health budgets coming at a time of increasing demand and expectations.

Paul's presentation will give an interesting insight into how thinking in these areas is being developed and how some of this change is likely to manifest itself.

12:15pm **“THE WORKPLACE OF THE FUTURE —IT'S
NOT WHERE YOU GO BUT WHAT YOU DO”**

Presenter - VERONICA SOUTHERN
Speech and Language Therapist, Clinical
Lead in Telesolutions, Blackpool Teaching
Hospitals NHS Foundation Trust, Director of
Veronica Southern Telerehab Ltd and
Teleswallowing Ltd

The presentation gives a flavour of how clinical services could look, with technology existing now ... we just need to apply some creative thinking and be willing to change.

13:00pm Buffet Lunch served in the Kendal Suite Foyer

(Time to register with Hotel at Main
Reception)

14:00pm **“SERVING OUR PATIENTS”**

Presenter—TRACY BURRELL
Assistant Director of Nursing (Quality)
Blackpool Teaching Hospitals NHS
Foundation Trust

14:45pm **“LEADERSHIP AND WORKFORCE”**

Presenter—MIKE CHITTY
Head of Applied Leadership & Operations,
NHS Leadership Academy

15:30pm Afternoon Coffee/Tea - Kendal Suite Foyer

15:45pm **A DIRECTOR OF FINANCE VIEW OF THE
CARTER REPORT**

Presenter—TIM BENNETT
Deputy Chief Executive/Director of Finance
and Performance, Blackpool Teaching
Hospitals NHS Foundation Trust

16:30pm **SUMMARY OF DAY ONE**

Presenter—DAVID EVANS
Associate Director of Estates and Facilities,
Wrightington, Wigan & Leigh NHS
Foundation Trust (Member of the FM TAG)

19:30pm Pre-Dinner Reception served in the Kendal
Suite

20:00pm Evening Dinner served in the Kendal Suite

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DAY TWO

FRIDAY, 23RD SEPTEMBER 2016

7:00am From 7:00am onwards—Full English Breakfast served in the Greenhouse Restaurant

09:30am **“CHALLENGES AND BENEFITS OF SETTING UP A SUBSIDIARY COMPANY”**

Presenter—PETER HARDING
Managing Director, QE Facilities

In the current financial climate a wholly owned subsidiary company can generate significant savings and efficiencies.

10:30am Morning Coffee/Tea —Kendal Suite Foyer

11:00am **CARTER REPORT WORKSHOP**

Presenter—TIM LITHERLAND
Facilitated Workshop by TAG

What does good look like?

This workshop will take delegates through how to interrogate their dashboards and explore how to find good within their own organisation and options for seeking out good across the wider NHS.

13:00pm **SUMMARY AND CLOSING REMARKS**

Presenter—DAVID EVANS
Associate Director of Estates and Facilities,
Wrightington, Wigan & Leigh NHS Foundation
Trust (Member of the FM TAG)

13:15pm Buffet Lunch served in the Greenhouse Restaurant

SAFE JOURNEY HOME

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SPEAKERS

DAVID EVANS, MCIQB

Associate Director of Estates and Facilities at Wrightington, Wigan and Leigh NHS Foundation Trust

David is a Chartered Builder by profession and has spent all of his working life designing and managing healthcare construction projects within the NHS. David started his career in the NHS in 1977 as a Trainee Architectural Technician with the Mersey Regional Health Authority, where he continued his formal technical training whilst developing a passion for healthcare design. He moved to Wigan Health Authority in 1980 as a Building Officer, working on a wide range of healthcare refurbishment projects.

David has continued with his technical and professional development and has risen through the Estates and Facilities ranks holding a number of positions, these have included; Senior Building Officer, Assistant District Estate Manager, Head of Capital Development, Assistant Head of Estates and Facilities and most recently in 2008 becoming Associate Director of Estates and Facilities.

David's current role gives him responsibility for all aspects of the Trusts Estate and Facilities services which includes capital developments, maintenance and statutory compliance, medical equipment management, grounds and gardens, domestics, portering, catering, linen services, switchboard, transport, security, fire safety, and energy and sustainability. Under his leadership the E&F Division has seen a significant improvement in its performance across all areas and demonstrable improvements in the quality of our patient environment whilst developing a keen business approach which has seen successful income generation initiatives most particularly in the catering team.

David has Chartered Membership of the Institute of Building and has studied to Post Graduate level in Facilities Management.

STUART HOSKING-DURN, MEPS

Resilience and Emergency Planning Manager, University of Morecambe Bay NHS Foundation Trust

Stuart is a resilience professional with over 20 years experience working for large organisations such as: Rolls-Royce, Sodexo, John Laing plc covering areas such as nuclear, outsourced services, construction and healthcare; including 2 years working on the London Olympic Games project. Stuart also sits on the Risk & Audit Committee for the Chartered Institute of Environmental Health and the CBRNE Professional Working Group for the Emergency Planning Society. Stuart has a particular interest in training and human factors to try to reduce risk during major incidents or surge events which place strain on people, resources and services.

For the last 12 months Stuart has been working with University Hospitals of Morecambe Bay NHS Foundation Trust and during that time he has worked on the Trust response to Ebola, Kirup Report, Storm Desmond, Eva & Frank, Junior doctors industrial action as well as supporting the winter pressures programme.

PAUL FITZPATRICK

Director of Estates & Facilities, Aintree University Hospital NHS Foundation Trust

An Electrical Engineer by background, Paul joined the NHS in 1994 as a Project Engineer and held a series of posts primarily working on developing and delivering trusts capital programme and including the successful delivery of several high profile NHS Procure 21 schemes.

Paul became Deputy Director of Estates in 2001 and subsequently Director of Estates in 2003 at Stockport NHS Foundation Trust. In 2008 the opportunity arose to move to Liverpool as Director of Estates & Facilities at Aintree University Hospital NHS Foundation Trust, the department has a budget of circa £20 million and employs approximately 650 staff. The role also involved delegated responsibility for Sustainability and Health & Safety including Fire Safety, Security and manual handling.

An Executive Director with Board level involvement in all aspects of the organisation, operationally and strategically which includes playing an active part in influencing every aspect of the day to day running of the Trust. During 2012-15 due to organisational restructuring Paul's portfolio expanded to include; Business Continuity and Emergency Preparedness, SIRO, Risk Management and Governance and during this time adopted the title of Director of Risk and Resilience & Estates and Facilities.

Recently as part of the Healthy Liverpool Programme team, Paul has been working with all Liverpool Trusts Operational and Strategic Teams on the estates implications in support of the reconfiguration of clinical services across adult acute services and more widely the whole health economy.

As work in this area gathers pace and in support of the sustainability and transformation plan footprint, Paul now combines his role as Director of Estates & Facilities at Aintree University Hospital NHS FT with a secondment to Liverpool CCG as Estates Workstream Lead.

VERONICA SOUTHERN, MA BSc MRCSLT

Speech and Language Therapist, Clinical Lead in Telesolutions, Blackpool Teaching Hospitals NHS Foundation Trust, Director of Veronica Southern Telerehab Ltd and Teleswallowing Ltd

Veronica is a specialist in the design and development of clinical services enabling clinicians to use technology in the delivery of patient care. She is director of Teleswallowing Ltd and Veronica Southern Telerehab Ltd, and an SLT of 25 years standing with a MA in health research. She is a multi-award winning clinician and has now come out of clinical practice to be Clinical Lead in Telesolutions at Blackpool Teaching Hospitals NHS Foundation Trust. She has developed the use of computer therapy for post-stroke communication and has designed the Teleswallowing approach (remote assessment of eating and drinking disorders) from initial concept to a clinical tool. Veronica is a regular contributor and presenter at conferences and has recently won a Highly Commended award through the NHS Challenge Prize in Rehabilitation for her ideas and innovations.

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SPEAKERS

TRACY BURRELL, MA, BSc (Hons), AMIHM, RGN

Assistant Director of Nursing, Blackpool Teaching Hospitals NHS Foundation Trust

Tracy is currently Assistant Director of Nursing & Quality at Blackpool Teaching Hospitals NHS Foundation Trust. Since qualifying as a RGN in 1987 she has held a variety of senior clinical and non-clinical positions.

She commenced her career as a medical ward nurse, before specialising in A&E. Seeking a new challenge, she moved to governance, where she was successful in developing and implementing a Medical Equipment Library and undertaking work with the NPSA. Further posts as Assistant Director of Facilities (Hard FM – Estates & Capital), and a Directorate Manager followed before returning to Clinical Governance as Clinical Improvement Manager prior to taking up her current post.

She is an AqUA Associate and sits on the AHSN Quality & Safety Advisory Board and co-chairs the AqUA Patient Safety & Mortality Advisory Group. She is committed to driving forward the quality of care and improving outcomes and experience for patients. She has supported the work that has led to a reduction in pressure ulcer prevalence by 84% since 2009, and is passionate about facilitating the development of a harm free care culture.

Her broad managerial experience and ability to facilitate and influence change has led to her current appointment.

Key projects she has led include:

- Decontamination
- Pressure Ulcer Prevention
- Falls prevention
- Implementation of E-Rostering
- Use of Clinical audit in quality improvements
- Harm Free Care
- Safe Staffing
- Open & Honest Care
- Nutrition
- VTE Prevention
- Sign Up To Safety Campaign

MIKE CHITTY

Head of Applied Leadership, NHS Leadership Academy

Mike has worked at the NHS Leadership Academy since 2015 and is responsible for its applied leadership, organisational development and talent management functions.

With 30 years' experience in learner-centred training and development, Mike's specialty is to make strategy and leadership work in complex systems in the public, third and private sector and help leaders to develop more entrepreneurial approaches to their work.

Mike's other achievements include researching barriers to recruitment and training in micro-enterprise in Bradford, evaluating a major cross discipline leadership development programme for a consortium of NHS Trusts, developing alternative person centred approaches to social and economic regeneration for local authorities and development agencies.

Mike also specialises in board, chair and chief executive development.

TIM BENNETT

Deputy Chief Executive/Director of Finance and Performance, Blackpool Teaching Hospitals NHS Foundation Trust

Tim Bennett joined the Trust as Director of Finance and Performance in November 2013. Before this he was Director of Finance and Deputy Chief Executive at University Hospitals of Morecambe Bay NHS Foundation Trust following previous Director appointments in a Primary Care Trust and a large Health Authority.

A qualified accountant with an MBA from the Lancaster University, he has developed and implemented large scale transformation and improvement projects in the NHS and led the process for gaining Foundation Trust status within an acute Trust.

A former chair of the Healthcare Financial Management Association (North West) and chair of the student conference of the Finance Skills Development association, he takes a keen interest in developing the careers of those around him. He is also a non-executive board member of a local cancer charity.

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SPEAKERS

PETER HARDING

Managing Director, QE Facilities Limited

Peter has worked in the NHS for 34 years and until very recently was Deputy Chief Executive of Gateshead Health NHS Foundation Trust.

Peter is now Managing Director of QE Facilities Limited which is a wholly owned subsidiary of Gateshead Health NHS Foundation Trust.

He qualified as a Chartered Surveyor in 1990.

TIM LITHERLAND

Facilities Management TAG Member

Tim is a Chartered Engineer with 40 years experience in managing and delivering healthcare estate and facilities services. Over time he has held a variety of senior estates and facilities roles, mainly in the NHS but also some time in the Middle East and a couple of years with the DTi for good measure.

Formerly Head of Estates and Facilities for the North of England, working across the whole of the north with his professional team, providing advice and support at all levels of the NHS operationally and strategically.

Recently retired, he continues to work freelance within the healthcare sector supporting colleagues in these very demanding times.

Having managed the many services to be found in today's NHS, he not only has a thorough understanding but is committed to making sure the NHS innovates and continues to embrace new ways of working and meeting the needs of patients and users.

Tim is past National Chair of HefmA, now President and remains active within the association. Over the past year working with the DH and IHEEM in the development of the NHS Estates and Facilities management Productivity and Efficiency Project through wide engagement with the service to bring about knowledge sharing and promotion of good practice.