



The Northern NHS
HOTEL SERVICES TRAINING ADVISORY GROUP

In partnership with *SEE EVENTS*

Present a one-day event

LEADING A TEAM

A comprehensive one-day programme developing new skills which will support supervisors and managers in their individual team situations, taking into account local and wider group service interaction from within a modern healthcare setting

to be held on:

TUESDAY, 25TH MAY 2010

at

LANCASTER HOUSE HOTEL,
"Bowland Suite"

Green Lane, Ellel, Lancaster, LA1 4GJ

Situated at the gateway to the Lake District, close to the historic city of Lancaster

PROGRAMME OUTCOMES

- An understanding of the importance of a team, department or organisational vision
- Understand the critical nature of Common Purpose, Principles and Practice for any successful team, at every level
- Recognise the benefit of, and the need to agree and communicate these as a leader
- Have identified ideas to motivate your team and create a passionate and engaged workforce
- Identified some of your own strengths and weaknesses, in a safe teamwork environment
- Develop a closer relationship network with other managers and supervisors

This event will be of special interest to all managers and supervisors who are responsible for a small or large team who are looking to lead forward their staff and services

The cost of attending the conference is £125.00 per person OR, £100.00 per person if two or more attend from the same Trust/Organisation (early conference payment can be arranged, please contact Samantha Landon). This includes attendance at the conference, certificate of attendance, coffee/tea on arrival, mid morning coffee/tea, two-course lunch and afternoon tea/coffee.

A CERTIFICATE OF ATTENDANCE WILL BE ISSUED TO ALL DELEGATES WHO ATTEND THIS NORTHERN NHS HOTEL SERVICES TRAINING ADVISORY GROUP EVENT

LEADING A TEAM

TUESDAY, 25TH MAY 2010

PROGRAMME

9.00am REGISTRATION
Coffee & Tea

9.15am **INTRODUCTIONS, OVERVIEW
AND HOUSEKEEPING**

Facilitator – MICHAELA IRVING
Director, See Events

9.20am **GPS/ORIENTEERING**

*Held in the Lancaster House area,
working in small teams*

Facilitator – MICHAELA IRVING
Director, See Events

10.30am Mid Morning Coffee & Tea

11.00am **COMMON PURPOSE,
PRINCIPLES AND PRACTICE of
*successful teamwork***

Facilitator – Ian Woods
Development Training Consultant &
Executive Coach

12.00pm 2-COURSE LUNCH served in the
"Foodworks" Restaurant

1.00pm **"CHAIN REACTION" – *team
challenge***

Facilitator – MICHAELA IRVING
Director, See Events

Facilitator – IAN WOODS
Development Training Consultant &
Executive Coach

2.45pm Afternoon Coffee & Tea

3.15pm **REVIEW OF "CHAIN REACTION"**

Facilitator – MICHAELA IRVING
Director, See Events

Facilitator – IAN WOODS
Development Training Consultant &
Executive Coach

3.45pm **PLENARY SESSION**

Facilitator – MICHAELA IRVING
Director, See Events

Facilitator – IAN WOODS
Development Training Consultant &
Executive Coach

4.15pm **NOW WHAT?**

Facilitator – MICHAELA IRVING
Director, See Events

Facilitator – IAN WOODS
Development Training Consultant &
Executive Coach

5.00pm **CLOSE**

SAFE JOURNEY HOME

LEADING A TEAM

TUESDAY, 25TH MAY 2010

ABOUT THE SPEAKERS

MICHAELA IRVING

CIPD Qualified Development Trainer and
Director of See Events

Michaela has spent the last 10 years working in training and event management providing team building, developmental and management training solutions to a wide range of clients. Michaela initially worked in event organisations but soon moved into training where she embarked on an impressive professional development program centring on development, training and communication methods. Her particular areas of interest are experiential learning and facilitated development training programs using unique innovative approaches. Outside work Michaela is a keen walker and runs organised walking clubs, mountain biking, climbing and skiing. She also enjoys jewellery making, reading and photography.

IAN WOODS

Development Training Consultant and
Executive Coach

Ian started his working life as an engineer in the military; he spent 12 years as a professional athlete, competing at two Olympic Games and has coached other athletes and teams at Olympic level. With 21 years experience in raising performance, he is an accomplished development training consultant and executive coach, who focuses particularly on the benefits of developing sustainable, principle-centred organisations. He has worked with major organisations including Rolls Royce, The Wellcome Trust, Nottingham Business School, M&S, Siemens and BAE Systems. He is a keen fell runner, is married with five children, and lives in the Kentmere Valley in the Lake District National Park.