



The Northern NHS
FACILITIES MANAGEMENT TRAINING ADVISORY GROUP

Present a one-day conference on:

IT'S ALL ABOUT **THE MONEY!**

to be held on

FRIDAY, 23RD APRIL 2010

at

**THE WRIGHTINGTON HOTEL & COUNTRY CLUB,
The Wrightington Suite,
Moss Lane, Wrightington,
Wigan, Lancashire, WN6 9PB**

In 2010 and beyond the NHS will inevitably be required to make substantial efficiency savings. It is essential that the service takes the necessary steps to achieve savings and efficiencies whilst maintaining and improving quality. As always, Estates and Facilities Managers will rise to this challenge. However, short term efficiency and productive gains will not deliver the savings required and Managers will need to address more medium and long term strategies in order to deliver real savings. The only way to save money is to spend less on staff, supplies and premises.

This one day Conference will enable Managers to share short term ideas and plans and it will highlight to delegates some medium and long term strategies that other organisations within the NHS are already developing.

THIS CONFERENCE WILL BE OF SPECIAL INTEREST TO DIRECTORS AND ALL EFM MANAGEMENT AND SUPERVISORY STAFF, EFM MANAGEMENT ACCOUNTANTS.

WE ARE EXPECTING THIS CONFERENCE TO BE FULLY SUBSCRIBED. IF YOU WISH TO ATTEND, PLEASE COMPLETE AND SEND IN AN APPLICATION FORM AS SOON AS POSSIBLE.

The cost of attending the conference is **£125.00 per person OR, £100.00 per person if two or more attend from the same Trust/Organisation.** This includes attendance at the conference, course handouts, coffee/tea on arrival, mid morning coffee/tea, two-course buffet lunch served in the Restaurant and afternoon tea/coffee.

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PROGRAMME

9.00am REGISTRATION
Coffee and Tea

9.30am **WELCOME AND INTRODUCTION**

Presenter – Pam Miller
Associate Director of Facilities,
Pennine Acute Hospitals NHS Trust

9.45am **SHORT TERM FIXES**

Presenter - Pam Miller
Associate Director of Facilities,
Pennine Acute Hospitals NHS Trust

Presenter - Paul Holt
Director of Estates, Stockport NHS
Foundation Trust

This session will identify short term recurring savings that have been achieved in Estates and Facilities. Delegates will be able to share, in a short workshop, their experiences and ideas

10.45am **MANAGING WASTE EFFECTIVELY**

Presenter – Steve Roberts
Environmental Manager, Hull and
East Yorkshire Hospitals NHS Trust

How a spend to save scheme has reaped the rewards in waste management

11.15am Mid Morning Coffee and Tea

11.30am **SUSTAINABLE ENERGY - BIOMASS**

Presenters: Paul Featherstone,
Director of Estates & Facilities and
Tony Small, Energy &
Environmental Manager
University Hospital of South
Manchester NHS Foundation Trust

How investment in sustainable energy results in long term saving benefits

12.00pm **MEDIUM TERM CASE STUDIES**

Presenter – Jug Johal
Head of Transport Car Parking &
Security, Northern Lincolnshire and
Goole Hospitals NHS Foundation
Trust

Integrated travel plans

12.30pm BUFFET LUNCH served in
Blazers Restaurant

1.30pm **WORKFORCE**

Presenter – Mike Hall
General Manager (Facilities), Salford
Royal NHS Foundation Trust

Mike will highlight some of the actions that Salford Hospitals Foundation Trust have taken to reduce staffing costs without reducing staff numbers

2.15pm **SAFETY, QUALITY AND EFFICIENCY IN THE OPERATING THEATRE**

Presenter – Lisa Tierney
Matron, Royal Liverpool and
Broadgreen University Hospitals
NHS Trust

This presentation will focus on how the implementation of custom procedure packs has contributed to Safety, Quality and Efficiency in the Operating Theatre

2.45pm **AGILE WORKING**

Presenter – Trevor Jones
Associate Director of Facilities, NHS
Manchester

What is agile working and how can it work to reduce the space required

3.15pm Afternoon Coffee and Tea

3.30pm **ESTATE RATIONALISATION**

Presenter – John Cartwright
Director of Facilities, The Rotherham
NHS Foundation Trust

Long term, the NHS needs to rationalise its estate

4.15pm **CLOSING REMARKS**

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ABOUT THE SPEAKERS

PAM MILLER

Associate Director of Facilities, Pennine Acute Hospitals NHS Trust

Pam Miller studied at University College, Cardiff, and graduated with a BSc Hons degree in Institutional Management. Her career to date has been spent in the NHS, firstly in Wales, then in Yorkshire until 7 years ago when she joined the Pennine Acute NHS Trust. She has held a number of management positions during her career within facilities management. She currently holds the post of Associate Director of Facilities at the Pennine Acute NHS Trust, with responsibility for the management of a wide range of facilities support services as well Procurement and Occupational Health and Emergency Preparedness over 4 large hospital sites. Pam also spent 6 months seconded to NHS Estates, in 2001, to work on the Better Hospital Food project and has been involved at national level in the Hospital Caterers Association and Hefma. Pam held the position of National Chairman of the Hospital Caterers Association for two years up until April 2002 and still sits on the council of the Association.

PAUL HOLT

Director of Estates, Stockport NHS Foundation Trust

Paul has worked within the NHS as a construction professional for over 25 years in both the Acute and Mental Health environments. A recent graduate of the Lancaster Executive MBA programme, Paul was promoted to the position of Director of Estates at Stockport NHS Foundation Trust in September 2008. With broad operational and capital experience, Paul has extensive experience in the management of Governance/Assurance data through complex Service Level Agreements as both a provider and receiver of information. Operating at a strategic level within the Acute Trust, Paul is heavily involved in the development of a sustainable Estates Department that offers a safe, cost effective, value for money service.

STEVE ROBERTS

Environmental Manager, Hull and East Yorkshire Hospitals NHS Trust

Steve has been with Hull and East Yorkshire Hospitals NHS Trust for one year. Initially he had a temporary contract for three months, but was made permanent following a departmental restructure. His experience is predominately in the automotive industry covering all aspects including waste. Steve has a degree in law, is a qualified EMS auditor and a member of IEMA. Steve is married with four children and enjoys most sports, travel and cooking.

PAUL FEATHERSTONE MPhil, BSc(Hons), FRICS CBS, FBIFM

Director of Estates and Facilities, University Hospital of South Manchester NHS Foundation Trust

Paul is a Chartered Surveyor with 20 years NHS experience, the last 10 years being at Director level. Paul was appointed as Executive lead for Estates and Facilities at UHSM in July 2003 and was part of the Executive Team that helped the organisation secure Foundation Trust status. Paul is responsible for the FT's strategic, business and service planning in respect of both the Estates and Facilities functions and leads the delivery of the FT Estates Strategy. Paul also acts as Project Director for the FT's major capital developments and has successfully delivered a number of projects including the Nightingale Centre and Cancer Prevention Centre, North West Heart Centre and Adult Cystics Fibrosis expansion (combined value £45 million). Other projects currently being delivered at UHSM amount to a further £30m of property-related investment. He is responsible for the management of a revenue budget of c. £35 million p.a., and acts as principal link with the FT's PFI contract and partners. A champion of the carbon reduction and the sustainable energy agenda, Paul has directed a challenging Carbon Management Implementation Plan at the FT. Paul is a licensed Martial Arts instructor and authorised Sifu in the Wing Chun style of Kung Fu and was admitted to the Hong Kong Ving Tsun Athletic Association in 2005, in recognition of his achievements in the art.

TONY SMALL MSc, CEng, BEng(Hons), MCIBSE

Energy and Environmental Manager, University Hospital of South Manchester NHS Foundation Trust

Tony is a Chartered Engineer with significant experience within the built environment which includes 14 years working within the NHS. Tony is currently responsible for developing the FT's sustainability strategy and the delivery of associated energy and carbon reduction. This extends to the compilation and delivery of the FT's Carbon Management Implementation Plan, establishing a site wide AM&T system and minimising energy and Carbon impacts. In addition, Tony Project manages the FT's capital developments associated with the Carbon Management Implementation Plan and has successfully delivered some 20 schemes including a 4MW steam raising Biomass Boiler installation, upgrading the current inefficient heating equipment across the FT's main hospital site and improving the thermal resistivity of its building portfolio (circa £3.3 million in total invested). Subsequent to improving the site efficiencies, Tony monitors the FT's energy consumption reduction, and is responsible for the management of the FT's energy revenue budget of circa £5.5 million p.a. Tony's efforts to date have seen a 26% reduction in energy consumption from 2007 and, in recognition of this, the FT has recently been awarded the Carbon Trust Standard.

JUG JOHAL

Head of Transport Car Parking & Security, Northern Lincolnshire and Goole Hospitals NHS Foundation Trust

Jug Johal was born in 1975 and brought up in Shipley, West Yorkshire. Since 1997 Jug has worked in Logistics, starting off as a transport administrator (tea boy) and then going on to take up a number of management roles including Group Operations Manager where he was responsible for ensuring the safe delivery of vehicles nationwide for 3 large multinational car manufacturers. Jug also has a passion with many sports, especially rugby, which started from the tender age of 10 and he is still playing today having represented club, county and also for

the Indian National Rugby Team. He has implemented many positive changes at North Lincolnshire and Goole Hospital NHS Foundation Trust. He has reduced staff mileage reimbursement claims by introducing shuttle buses to replace individual car use as staff move between hospital sites. There has also been the introduction of the Ambulance Courtesy Car, as an alternative to expensive taxis' when staff, equipment and samples need urgent transport. Jug has replaced much of the old, inefficient, high carbon-emitting fleet with new, reduced carbon emitting vehicles. These are just a few examples of the many improvements and positive changes Jug has implemented within the Trust. Jug always strives to further himself and he is now undertaking a part time Masters course at Hull University in Leadership in Health and Social Care in order to develop his skills and become a visionary health and social care leader, who is able to influence strategic thinking and generate innovation and change. He continues in his quest to reduce transport costs and carbon emissions for the Trust and Jug, along with his team, have been acknowledged for their extensive efforts, through nationally recognised industry awards.

MIKE HALL

General Manager (Facilities), Salford Royal NHS Foundation Trust

Mike has worked in the NHS, principally in the North West, for 37 years in a number of facilities management positions. He is now the Director of Facilities at the Salford Royal NHS Foundation Trust and has responsibility for the full range of facilities services and the capital redevelopment of the Salford Royal Hospital site. Mike holds the view that performance management, assurance and governance is the key to the delivery of a high quality health service, and working at a Trust that prides itself on excellence, he has to provide assurance to the board and non-executive directors that facilities services are safe, clean and personal.

LISA TIERNEY

Matron, Royal Liverpool and Broadgreen University Hospitals NHS Trust

Lisa is Matron for theatres at Royal Liverpool & Broadgreen University Hospitals NHS Trust. She has worked in theatres since 1980, at a number of hospitals throughout the United Kingdom. Lisa has worked at Royal Liverpool & Broadgreen University Hospitals NHS Trust since 1996, she is also a member of the Territorial Army and has deployed to Iraq and Afghanistan in the capacity of Senior Nursing Officer for theatres.

TREVOR JONES

Associate Director of Facilities, NHS Manchester

Trevor joined the NHS in 1978. Originally from Staffordshire, he has worked within Facilities as a senior manager in a wide range of locations around the country including Colchester, Liverpool, Lancaster, Preston and the United Bristol Healthcare NHS Trust. During the last thirteen years he has held two Directors posts and he is currently responsible for the management of the Estate of NHS Manchester and provides Facilities Management to NHS Stockport. His interests include mountaineering, rock climbing, motorcycling and karate in which he holds a black belt.

JOHN CARTWRIGHT

Director of Facilities, The Rotherham NHS Foundation Trust

John is a Chartered Engineer with over 20 years experience in managing and delivering healthcare estate and facilities services, for the last five years he has been Director of Facilities at The Rotherham NHS Foundation Trust with responsibility for the full range of estates and facilities services. The Trust is embarking on an eight year Site Utilisation Redevelopment Programme at a cost of circa £45M to which he has played a significant role in taking the project forward, particularly around estate rationalisation. John is Chair of the Trent branch of Hefma, and is also involved at national council level; and is also Chair of Governors at a local primary school. He is passionate about football and enjoys travelling.