



The Northern NHS
FACILITIES MANAGEMENT TRAINING ADVISORY GROUP
PRESENT THE FM ANNUAL CONFERENCE 2009, A TWO-DAY RESIDENTIAL EVENT

“MID LIFE CRISIS!”

to be held on

THURSDAY AND FRIDAY, 17TH AND 18TH SEPTEMBER 2009

at

LOW WOOD HOTEL, WINDERMERE, CUMBRIA

As the country and the world in general goes through a financial crisis, the NHS has been somewhat sheltered through its funding mechanism. Recent announcements show that this is about to change.

So with the continuing drive for greater efficiency, quality measures with penalties and the phony war over shifting services about to end, how will the NHS respond to these challenges and what might it mean for support services?

The conference brings together speakers who are willing to share their views on how the NHS may look in the future, the real challenges for the NHS and how the shift of service closer to patients' homes will impact on the size and configuration of hospitals and healthcare facilities in the future.

The conference will enable delegates to share their knowledge with like minded colleagues, as well as creating the opportunity to challenge all involved in the delivery of estates and facilities to ensure the services we provide to our patients are aspirational, sustainable and fit for the future.

Come and join us

The conference is always well attended so delegates are encouraged to register their interest as early as possible

The cost of attending the TWO-DAY RESIDENTIAL WORKSHOP IS £320.00 per person

Residential conference fee includes attendance at the two-day workshop, course information, overnight accommodation at the Low Wood Hotel in en-suite bedroom (single occupancy), full English breakfast, morning coffee/tea, 3-course buffet lunch, afternoon coffee/tea, and evening dinner served in the Windermere Restaurant. All delegates are entitled to use the Low Wood Leisure Club facilities including swimming pool, sauna, steam room, gymnasium and Jacuzzi.

We are also able to offer places for DAY DELEGATES at a rate of £125.00 per person per day (non residential)

Day delegate rate includes course information, morning coffee/tea, 3-course buffet lunch and afternoon coffee/tea.

***Time and weather permitting, a short walk may be possible.
Please bring along your 'walking boots'***

**FACILITIES MANAGEMENT
TRAINING ADVISORY GROUP**

"MID LIFE CRISIS!"

**THURSDAY AND FRIDAY,
17TH AND 18TH SEPTEMBER 2009**

PROGRAMME

DAY ONE – THURSDAY, 17TH SEPTEMBER 2009

9.30am REGISTRATION
[Coffee/Tea on arrival – Gallery Lounge](#)

**CONFERENCE TO BE HELD IN THE THIRLMERE &
WASTWATER ROOMS**

10.00 am **WELCOME AND INTRODUCTION**
Presenter – Tim Litherland
Division Manager, SHA Estates Northern
(Chairman of the FM TAG)

10.30 am **ABOUT THE NATIONAL PARK
AUTHORITY**
Presenter – Richard Leafe
Chief Executive, Lake District National
Park Authority

11.15 am [Morning Coffee/Tea – Gallery Lounge](#)

11.30 am **WHAT DOES THE FUTURE LOOK
LIKE?**
Presenter – Peter Sellars
Deputy Director Estates and Facilities,
Department of Health

12.30 pm [Buffet Lunch served in the Windermere
Restaurant](#)

(time to register with Hotel at Main Hotel
reception)

1.30 pm **WHAT CAN NHS TRUSTS LEARN
FROM WORLD CLASS BUSINESSES?**

Presenter – Robert Bell
Director of Facilities, Blackpool, Fylde
and Wyre Hospitals NHS Foundation
Trust

2.15 pm **SOCIAL ENTERPRISE A SUCCESS**

Presenter – Dionne Holdsworth
School Manager, Thomas Whitham Sixth
Form, Burnley

3.00 pm [Afternoon Coffee/Tea – Gallery Lounge](#)

3.15 pm **HEALTHCARE ACQUIRED
INFECTION TECHNOLOGY
INNOVATION PROGRAMME**

Presenter – Sandra Barrow
HCAI Technology Programme Project
Manager, NHS Purchasing and Supply
Agency

4.15 pm **SUMMARY OF DAY ONE**

Presenter – Tim Litherland
Division Manager, SHA Estates Northern
(Chairman of the FM TAG)

7.30 pm [Pre-Dinner Drinks served in the
Langdale Lounge](#)

8.00 pm [Evening Dinner served in the
Windermere Restaurant](#)

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DAY TWO – FRIDAY, 18TH SEPTEMBER 2009

7.00 am [From 7.00 am onwards – Full English
Breakfast served in the Windermere
Restaurant](#)

9.15 am **THE COMMISSIONER PERSPECTIVE
ON INFRASTRUCTURE – THE TCS
STRATEGIC PERSPECTIVE**

Presenter – Bruce Potter
Legal Advisory, System Management &
New Enterprise, Department of Health

10.00 am **FINANCIAL CRISIS!
THE NEED FOR RELEVANT
PERFORMANCE MANAGEMENT**

Presenter - Mike Hall
Director of Facilities, Salford Royal NHS
Foundation Trust

10.45 am [Morning Coffee/Tea – Gallery Lounge](#)

11.15 am **FM DELIVERY IN PPP SCHEMES**

Presenter – Richard Turpin
Director of Facilities Management, Eric
Wright Facilities Management Limited,
Preston

12.15 pm

CLOSING REMARKS

Presenter – Tim Litherland
Division Manager, SHA Estates Northern
(Chairman of the FM TAG)

Presenter – Peter Sellars
Deputy Director Estates and Facilities,
Department of Health

12.30 pm [Buffet Lunch served in the Windermere
Restaurant](#)

CLOSE OF CONFERENCE – SAFE JOURNEY HOME

FACILITIES MANAGEMENT TRAINING ADVISORY GROUP

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17TH AND 18TH SEPTEMBER 2009**

ABOUT THE SPEAKERS

TIM LITHERLAND CEng, MIET, MIHM

Division Manager – Estates, SHA Estates Northern
(Chairman of the Facilities Management TAG)

Tim is a Chartered Engineer with over 30 years experience in managing and delivering healthcare estate and facilities services originally training with British Rail before joining the Health Service. Since that time he has held in a variety of senior estates and facilities roles, mainly in the NHS but also some time in the Middle East and a couple of years with the DTI for good measure. He is currently Head of Estates and Facilities for the North of England working across the three northern SHAs with his professional team providing advice and support at all levels of the NHS. Having managed all the many services to be found in today's NHS he not only has a thorough understanding but is committed to making sure the NHS innovates and continues to embrace new ways of working and meeting the needs of patients and users. During his career he has been involved in a number of major hospital and healthcare construction projects, from project engineer to project director then later on four simultaneous turnkey hospital builds. On a personal level he takes his role as a leader in the profession very seriously and, among many other areas, continues driving for a sustainable, qualified and valued workforce within efm across the whole of England. Tim is currently National Chair HefmA and Chair of the Northern FM Training Advisory Group. He is a member of the IHM's efm Special Interest Group and has a place on the IHM's Talent Management Committee. He is also Chair of Governors at Thomas Whitham Sixth Form a member of the board of Burnley Schools Trust and is an External Advisor to the CQC. He retains links into policy and guidance at the DH currently being a member of the P21+ Project Board and working closely with DH colleagues on the Premises Assurance Model and other current policy initiatives. In the recent past having been involved in the development of distance learning in resilience and emergency preparedness through the IHM. For those with distant memories he also led the development of ERIC and its move to being web-based and was one of the small team, which developed Controls Assurance along with many other initiatives.

RICHARD LEAFE

Chief Executive, Lake District National Park Authority

Richard joined the Lake District National Park Authority as Chief Executive in June 2007. Prior to this he was the Regional Director in the North West for Natural England, a role he took up in October 2006. Richard worked for one of Natural England's predecessors, English Nature, for 15 years. Starting as a coastal specialist, Richard held a number of roles including European policy, management of the External Relations Team and General Manager for the East Midlands region, maritime and communications functions. Richard is a Geography graduate from Sheffield

University and a Fellow of the Royal Geographical Society. Away from work Richard is a keen climber, walker, runner and skier.

PETER SELLARS

Deputy Director Estates and Facilities, Department of Health

Pete is a Chartered Engineer; who is also professionally qualified in Healthcare Facilities Management Project Leadership and is an accredited NHS and OGC High Risk Gateway Reviewer. Pete has held a range of senior roles within Healthcare Estate Management at National, Strategic and Local levels over the last 30 years. He recently led the successful development of evidence-based strategic planning tool for health "SHAPE" prior to his recent appointment as Deputy Director for DH Estates and Facilities Division.

ROBERT BELL

Director of Facilities, Blackpool Fylde and Wyre Hospitals NHS Foundation Trust

Robert spent the early years of his career in the NHS, as a District Works Officer and subsequently as Hospital Engineer for Alder Hey Children's Hospital, Liverpool. He left the Health Service to gain wider experience in major construction projects, and became a Chartered Engineer in 1986. With his experience in construction, Robert was recommended by an ex NHS colleague for a role with Iceland Frozen Foods, to construct and manage their growing portfolio of offices, coldstores and warehouses. This role quickly expanded into managing facilities for their estate and responsibility for Health & Safety. In 1992, he joined the board of Tibbett & Britten UK Ltd, as Technical Services Director, where he was responsible for the procurement and management of the estates and physical assets for many major retailers (Tesco, Sainsbury, Asda, M&S, B&Q, etc). He was also responsible for the tendering and management of complete support businesses for Mars and Seagrams. In 2000 Robert was invited to join a small group of bankers, who wished to set up the UK's first Internet Grocery Business, his role was to be responsible for all of the physical assets of the business (which at that time comprised of a small office in Queens Park, London). However, by 2008, Ocado (as the business became known) employed over 4000 people, on 7 sites around the UK, with a fleet of over 1000 purpose built vehicles and a turnover of £500million per year. *For his 'mid-life crisis', Robert joined a rock band to play charity concerts for the NSPCC.*

DIONNE HOLDSWORTH

School Manager, Thomas Whitham Sixth Form, Burnley

Dionne has worked in the education sector for 15 years and is most recently employed at the new co-located Burnley Campus. Dionne is not only the School Manager at the Sixth Form but has a strategic responsibility for the entire Campus which includes a 500 place Sixth Form, 450 place Primary School, 100 place Primary Special School, 100 place Nursery School, a Children's Centre, a public library and a Faith Centre. As an experienced School Manager, Dionne has a varied and demanding role and has responsibility within the school for human resources, budget and financial management, health and safety, marketing, educational visits, facilities management, management of information and data and student management. Dionne has been actively involved in all

aspects of phase 1 of the Building Schools for the Future project within Lancashire including managing the design processes, aspects of construction and managing and monitoring of all PFI Financial and Contractual matters. The Campus represents an investment of £31million in young people from birth to 19 years of age and beyond. Dionne has taken a lead role in developing structures and building relationships with Campus partners and in the development and establishment of 'Burnley Campus Social Enterprise Ltd.' Dionne is a company Director of this not for profit company that was established in October 2008. The Social Enterprise has not only brought like-minded and visionary partners formally together on the new site but has put the Campus at the heart of the community to deliver extended services direct to the local community. The main objects of the company are to provide access to a wide range of services and facilities at reasonable prices irrespective of race, gender, disability or religion. Dionne has just successfully completed the Post Graduate Certificate in Education (PGCE) and is in the second and final year of a Masters degree in Educational Leadership at Leicester University.

SANDRA BARROW BA (hons), MCIPS

HCAI Technology Programme Project Manager, NHS Purchasing and Supply Agency

Sandra is currently the Healthcare Associated Infections (HCAI) Technology Project Manager. Sandra is a purchasing professional by background and works for the NHS Purchasing and Supply Agency the delivery agent for the HCAI Technology Innovation Programme. She has worked in the NHS procurement environment for over 20 years at trust level, national level and all connotations between. Sandra has had responsibility for a diversity of categories and her most recent was as Purchasing Executive covering Cardiology, Orthopaedics, Pressure Area Care, Surgical Instruments and Renal. This involved management of a multiple of teams with responsibility for strategy and delivery. Her role has also involved project management with focus on collaborative procurement at trust level. Sandra's current role allows her to utilise her procurement skills but with an innovation focus in developing products and improving adoption as a key contributor to one of the Department of Health's top priorities – reducing Healthcare Associated Infections.

BRUCE POTTER

Legal Advisory, System Management & New Enterprise, Department of Health

Bruce Potter is a partner in the law firm Morgan Cole who has been working with the Department of Health developing and implementing a range of commissioning and service solutions at local and national levels for a number of years. Bruce was part of the team from the Commissioning and System management team who developed the PCT Procurement Guide, the Principles and Rules for Cooperation and Competition. He was also part of the team working under Bob Ricketts who helped develop the Transforming Community Services guidance - Enabling new patterns of provision, and he is continuing to work with PCTs and SHAs round the country to implement that guidance.

MIKE HALL

Director of Facilities, Salford Royal NHS Foundation Trust

Mike has worked in the NHS, principally in the North West, for 37 years in a number of facilities management positions. He is now the Director of Facilities at the Salford Royal NHS Foundation Trust and has responsibility for the full range of facilities services and the capital redevelopment of the Salford Royal Hospital site. Mike holds the view that performance management, assurance and governance is the key to the delivery of a high quality health service, and working at a Trust that prides itself on excellence, he has to provide assurance to the board and non-executive directors that facilities services are safe, clean and personal.

RICHARD TURPIN

Director of Facilities Management, Eric Wright Facilities Management Limited

After leaving college, Richard spent two years with the Property Services Agency (Department of Environment) as an Estates Surveyor managing central government department property. After qualifying as an Associate Member of the RICS he gained extensive commercial property management and development experience in the private sector in Manchester. In 1995 he was elected Fellow of the RICS. Richard joined Eric Wright Group as the Group Property Manager and in 2003 was appointed Managing Director of the newly formed Eric Wright FM. He has responsibility for the expanding investment property portfolio comprising industrial, retail and office premises and works closely with the Maple Grove Development team and its increasing development programme. He is also been directly involved in all of the Group's PFI / PPP programmes at both pre and post contract stages and heads EWFM which has developed and now delivers the hard FM services at Blackpool, Fleetwood and Ellesmere Port together with the company's LIFT schemes in East Lancashire, Ashton Leigh and Wigan and Bolton, Rochdale & Heywood and Middleton. Richard is also a director of Water Park Limited, the Eric Wright Charitable Trust outdoor pursuits centre in the Lake District.